

REMOTE VAN TRAININGS

REQUEST AN IN-PERSON TRAINING WITH OUR TEAM AND THE NORITZ VAN TODAY!

Our state-of-the art Noritz van is now available for in-person trainings at a location near you! Get a closer look at our latest innovations and learn about all the features and benefits hosted by our team of Noritz experts at your place of business. Schedule your in-person training today!



JOIN US AT NORITZ HEADQUARTERS IN
FOUNTAIN VALLEY, CA FOR OUR...

FREE MONTHLY INSTALLER TRAININGS

Ready to step up your tankless knowledge? Register for our **FREE** in-person training courses! Our Noritz team of experts offer three trainings for all experience levels - these trainings are perfect for those familiar with tankless but looking for a more in-depth look into Noritz tankless products.

**PREMIUM TRAINING PACKAGE
BUNDLES NOW AVAILABLE!**

LEVEL 1 TRAINING

INSTALLATION BASICS

Our level 1 training sets up installers with a foundation covering our tankless water heaters and their installation.

TOPICS COVERED

- ✓ Basic maintenance
- ✓ Sizing and mounting
- ✓ Water and gas line installation
- ✓ Venting design and clearance information
- ✓ Recirculation methods

LEVEL 2 TRAINING

TROUBLESHOOTING & MAINTENANCE

This next level course will highlight maintenance and troubleshooting basics.

TOPICS COVERED

- ✓ Component Identification
- ✓ Noritz PROCard App
- ✓ Sample Problem Solving
- ✓ Descale Procedure
- ✓ Error Codes and Diagnostics
- ✓ Heater Teardown



LEVEL 3 TRAINING

TANKLESS TEARDOWN

A complete teardown of one of our tankless water heaters gives installers a look into the components and construction of our product.

TOPICS COVERED

- ✓ Breakdown of a Noritz tankless water heater.
- ✓ Identifying errors and parts affected.
- ✓ Replacing and repairing important components of your tankless



GOLD TIER

\$1,000

RETAIL VALUE: \$1,550

Register for our Gold Tier and get a day of 1-on-1 training with the Noritz team as we take an extensive look into our products and how to resolve common issues, a unit teardown, and more. Each Gold Tier training session also includes:

- Noritz Service Parts Kit
- Noritz Flush Kit
- Manometer
- Noritz Screwdriver



SILVER TIER

\$300

RETAIL VALUE: \$385

Silver Tier attendees get a day of 1-on-1 training with the Noritz team to cover a full run through of our products including common maintenance, unit teardown, and more. Each Silver Tier training session also includes:

- Noritz Flush Kit
- Manometer
- Noritz Screwdriver



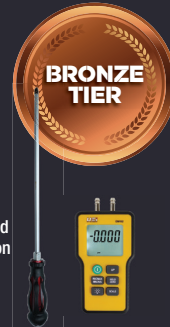
BRONZE TIER

\$150

RETAIL VALUE: \$200

Bronze Tier attendees also get a full day of 1-on-1 training covering tankless maintenance, a unit teardown, and more. Each Bronze Tier training session also includes:

- Manometer
- Noritz Screwdriver



JOIN US AT NORITZ HEADQUARTERS FOR OUR...

COMPLETE INSTALLER TRAININGS

AN ALL DAY IN-DEPTH TRAINING WITH OUR NORITZ EXPERTS

Ready to step up your tankless knowledge? Register to join the Noritz team for a day of extensive training plus a behind-the-scenes look at our headquarters in sunny Fountain Valley, California!

The day begins with breakfast provided by Noritz and a look at the installation basics for our tankless units. This is followed by live demonstrations, a tour of our headquarters, and more - providing all the knowledge needed to become a Noritz tankless expert. Spots are limited so register today for these exclusive training events happening at our Southern California headquarters!



DAY ITINERARY

8AM - R1 Training

Breakfast and beginning of trainings with Installation Basics:

- Basic maintenance
- Sizing and mounting
- Water and gas line installation
- Venting design and clearance information
- Recirculation methods

9:30AM

Tour of Noritz Headquarters and Warehouse

10AM

Introduction to EZ Start App and LIVE control of Pro units

- Heater setup
- Checking error code history
- Checking maintenance monitors
- ProCard Perks - How to sign up and tools available
- Warranty Registration
- Calling Tech Support - What you need before calling in

10:15 AM - Break

10:30AM - R2 Training

Troubleshooting and Maintenance

- Heater setup
- Checking error code history
- Checking maintenance monitors

12PM - Lunch Break

12:30PM

LIVE Descale Demonstration and Manometer Placement

- Covering proper procedure to complete a descale on a Pro Series tankless
- How to check gas pressure and what to look for on new installations

1PM - R3 Training

Tankless Teardown

- Breakdown of Noritz Tankless Water Heater
- Identifying errors and parts affected
- Replacing and repairing important components of tankless

3PM - Class Concludes